

The logo for the National Conference on Dialogue & Deliberation (ncdd) is presented within a white speech bubble with a drop shadow. The letters 'ncdd' are rendered in a white, lowercase, sans-serif font against a solid orange background.

ncdd

2016 NATIONAL CONFERENCE  
ON DIALOGUE & DELIBERATION

OCT 14-16, 2016 • BOSTON METRO AREA

BRIDGING OUR DIVIDES

# FRIDAY

8:00 - 9:45 am

**REGISTRATION** (Outside the Ballroom)  
*Check in, get your name tag and tote, and enjoy a continental breakfast.*

10:00 - 12:00 pm

**OPENING SESSION** (Ballroom)  
*Sharing Stories*

page 05

12:00 - 1:00 pm

**LUNCH** (Ballroom)

1:00 - 2:30 pm

**WORKSHOPS** (Breakout Rooms)

page 06

2:30 - 3:00 pm

**BREAK**

3:00 - 4:30 pm

**WORKSHOPS** (Breakout Rooms)

page 08

4:30 - 4:45 pm

**BREAK**

4:45 - 6:00 pm

**D&D SHOWCASE and RECEPTION** (Worcester Room)  
*Visit with 25 incredible presenters. Snacks served.*

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6:00 pm on

**EVENING**  
*Dinner on your own.*

# SATURDAY

9:00 - 10:30 am

**WORKSHOPS** (Breakout Rooms)

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10:30 - 11:00 am

**BREAK**

11:00 - 12:30 pm

**WORKSHOPS** (Breakout Rooms)

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12:30 - 1:30 pm

**LUNCH** (Ballroom)

1:30 - 3:30 pm

**AFTERNOON PLENARY** (Ballroom)  
*Challenges & Partnerships*

page 15

3:30 - 4:00 pm

**BREAK**  
*Snacks served.*

4:00 - 6:00 pm

**COLLABORATIVE SPACE** (Ballroom)  
*Propose a meeting to network and explore opportunities for collaboration!*

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4:00 - 10:00 pm

**FIELD TRIP**  
*Participate in Boston's Youth Lead the Change Participatory Budgeting Process*

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8:00 - 9:00 pm

**FILM SCREENING & DISCUSSION** (Ballroom)  
*"Youth Speak Truth" on Ferguson, Police, & Race*

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# SUNDAY

9:00 - 10:30 am

**WORKSHOPS** (Breakout Rooms)

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10:30 - 11:00 am

**BREAK**

11:00 - 12:30 pm

**WORKSHOPS** (Breakout Rooms)

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12:30 - 1:30 pm

**LUNCH** (Ballroom)

1:30 - 3:30 pm

**CLOSING PLENARY** (Ballroom)  
*Look to the Future*

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# WELCOME TO NCDD 2016!

## MESSAGE FROM NCDD'S LEADERSHIP

### Welcome to the 2016 NCDD conference!

We are excited to have you join us for NCDD 2016. You are among hundreds of the most active, thoughtful, and influential people in public engagement and group process work who will be joining us this year! There is nothing quite like this conference, and we hope you will participate fully and enjoy yourself thoroughly.

This is NCDD's seventh national conference. Over the past fourteen years, we've brought together thousands of leaders and innovators in the dialogue & deliberation community in conferences to explore together how we can shape the future of this important movement.

This year's conference comes at a particularly important time for our country and our field. With the U.S. Presidential election less than a month away, we have seen unprecedented levels of divisive rhetoric, incivility, and bitter partisan schisms among average people. Additionally, since 2002 the financial and media landscape of civic life has fundamentally changed. Funding on the Left and Right has skyrocketed. Billions are now spent every two years on promoting the narrative of Left- Right conflict. And media attention is more divided than ever, with entire networks devoting their coverage to pushing liberal or conservative agendas.

**But that's not the whole story.** The theme for NCDD 2016 is *Bridging Our Divides*, so the focus of the gathering will be lifting up our stories about healing the bitter partisan divide - along with many other persistent gaps in our society - and focusing on how, contrary to the popular narrative about intransigence across divisions, regular people are creating paths that move us forward together in addressing our nation's and society's biggest issues.

In addition, we are providing a setting at NCDD 2016 where we can take a systemic look at why so many initiatives in our field are underfunded and under-reported. The 2016 NCDD Conference provides an opportunity to build a new foundation of relationships that can reverse this decline and create new momentum for our field.

Now more than ever, we have both the opportunity and, increasingly, the imperative to bring this work to a much larger stage in order to build a stronger democracy that is able to address society's most pressing challenges. NCDD 2016 is an opportunity to share strategies and form collaborations that will help us all be better equipped to do the vital work of healing our divided communities for a brighter future.

We are grateful to all of our planning team members, sponsors, partners, presenters, scholarship fund donors, and all others playing small and large roles in helping us pull off this event. Many people and organizations have devoted considerable energy to making this a successful gathering, and we thank all of you for your contributions.

- **Sandy Heierbacher & Courtney Breese**  
*and the entire NCDD 2016 Planning Team*

### Introducing Your Emcees

We're thrilled to have John Gastil and Shari Davis serving as our conference emcees for NCDD 2016. They'll be providing you with familiar faces throughout the event, introducing presenters, making announcements and helping us transition between activities. John Gastil is a professor in the Department of Communication Arts and Sciences at *Penn State University*. Shari Davis is Director of Strategic Initiatives at the *Participatory Budgeting Project*.



**John Gastil**  
Conference Co-Emcee  
Penn State University



**Shari Davis**  
Conference Co-Emcee  
Participatory Budgeting Project

# CONFERENCE TEAM

## THE FOLKS BEHIND THE CURTAIN

### A Special Thank You to Our Board of Directors!

Our deepest gratitude goes to NCDD's stellar and devoted Board members, most of whom have served on the Board faithfully for the past six years! We want to especially thank our Board members whose terms will soon be coming to a close: Barbara Simonetti (Board Chair), Marla Crockett, John Backman, and Diane Miller.

They have put in countless hours, helping to get NCDD established as a 501(c)3, planning conferences, providing oversight and plenty of guidance to NCDD staff. Your service to NCDD over the years has been invaluable - and we will miss having you in this role.

*Be sure to thank these folks for their support of NCDD when you see them at the conference!*

**- Sandy, Courtney and the entire NCDD Team**



*From left to right, Barbara Simonetti (outgoing Chair), John Backman, Martin Carcasson, Susan Stuart Clark, Marla Crockett and Diane Miller.*

### Core Planning Team Members



**Sandy Heierbacher**  
Conference Director  
NCDD Executive Director



**Courtney Breese**  
Conference Manager  
NCDD Program Director



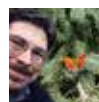
**Keiva Hummel**  
Volunteer Coordinator  
NCDD Resource Curator



**Roshan Bliss**  
Youth Engagement Coordinator  
NCDD Blog Curator



**Rob Laurent**  
Logistics Manager  
Harvard Humanist Hub



**Andy Fluke**  
Creative Design  
NCDD Co-Founder

### Other Planning Team Members

**Emily Amedee** - Center for Public Deliberation

**Shari Davis** - Participatory Budgeting Project

**Mark Gerzon** - Mediators Foundation

**Shannon Wheatley Hartman** - Interactivity Foundation

**Peggy Holman** - Journalism That Matters

**Katie James** - UIC IPCE

**Lisa Marie Napoli** - PACE

**Becca Nunziato** - Mediators Foundation

**Jeff Prudhomme** - Interactivity Foundation

**Val Ramos** - Everyday Democracy

**Abby Yanow** - Boston Facilitators Roundtable

# THANK YOU! SPONSORS & PARTNERS

Once again, leading organizations from our community have joined us to make the *National Conference on Dialogue & Deliberation* amazing, and we send our heartfelt thanks to the organizations on this page. We couldn't do it without them.

## All-Star Sponsors

**Bridge Alliance**

[www.bridgealliance.us](http://www.bridgealliance.us)

**The Democracy Fund**

[www.democracyfund.org](http://www.democracyfund.org)

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[www.whatisessential.org](http://www.whatisessential.org)

**Everyday Democracy**

[www.everyday-democracy.org](http://www.everyday-democracy.org)

**International Association of Facilitators**

[www.iaf-world.org](http://www.iaf-world.org)

**National Dialogue Network**

[www.nationaldialoguenetwork.org](http://www.nationaldialoguenetwork.org)

## Co-Sponsors

**Interactivity Foundation**

[www.interactivityfoundation.org](http://www.interactivityfoundation.org)

**Jefferson Center**

[www.jefferson-center.org](http://www.jefferson-center.org)

## Partners

**Covision**

[www.covision.com](http://www.covision.com)

**Davenport Institute**

[publicpolicy.pepperdine.edu/davenport-institute](http://publicpolicy.pepperdine.edu/davenport-institute)

**Institute for Local Government**

[www.ca-ilg.org](http://www.ca-ilg.org)

**Journalism That Matters**

[www.journalismthatmatters.org](http://www.journalismthatmatters.org)

**Massachusetts Office of Public Collaboration**

[www.mopc.umb.edu](http://www.mopc.umb.edu)

**PlaceSpeak**

[www.placespeak.com](http://www.placespeak.com)

**Public Agenda**

[www.publicagenda.org](http://www.publicagenda.org)

**Trusted Sharing**

[www.trustedsharing.com](http://www.trustedsharing.com)

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## Message from NCDD Co-Founder Andy Fluke

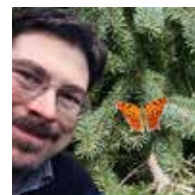
**Greetings and welcome to the 7th National Conference on Dialogue & Deliberation!** It's amazing to see so many returning attendees. Thank you for helping us make our community what it is. To those joining us for the first time, welcome to our talking tribe. Engage with as many of these wonderful people as you can and take a little of our NCDD magic back home to your own work.

In the two years since our last event, I have had the extraordinary pleasure to work directly with several NCDD members, many of whom are with us this weekend. I would love to encourage you to take a moment, say hi, and learn more about Bill Potapchuk's *Community Building Institute*, Kai Degner's *Listening Café*, and Jim Turner's *Transpartisan Review*.

Although I am excited to be back working on our latest gathering, my new role as consultant, strategist, and designer – bringing the skills and connections I've cultivated at NCDD to the engagement community – has afforded me a unique view of our network. It's incredible what all of you do. From volunteer to executive director, the thoughtful engagement you advocate is making the world a better place!

And if you ever have need of someone with my skills, please give me a call. I'd love to work with every single one of you. **Have a fantastic conference!**

**Andy Fluke**  
Co-Founder of NCDD  
[andyfluke.com](http://andyfluke.com)



# SCHOLARSHIP DONORS

# THANK YOU!

## Contributors to the Conference Scholarship Fund

This year's conference scholarships were funded entirely through the generosity of members of our community. The following members donated to the youth and general scholarship fund, in addition to several who wished to remain anonymous.

### Donated \$250 or more

Bluebonnet Hills Christian Church Civic  
Collaboration  
Network for Peace through Dialogue  
Steiner-King Foundation

Larry Schooler  
Martha Cox  
Roberta Vogel-Leutung  
Terry Amsler

Les Ihara, Jr.  
J.B. Stephens  
Jeff Prudhomme

### Donated \$100

Bill Potapchuk  
Chris Bui  
Intellitics, Inc.

### Donated \$50 to \$75

Bob Heisse  
Caroline Lee  
Carolyn Penny  
Catalina Alvarado

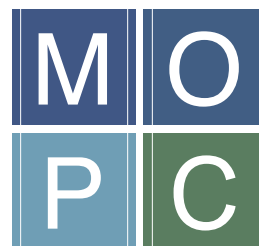
### Donated \$25

Cynthia Kurtz  
Elbert Garcia  
Ele Munjeli  
Mara Svenne  
Russ Charvonja  
Sutton Stokes

## SPECIAL THANKS TO ALL OUR PARTNERS!



INSTITUTE FOR  
LOCAL GOVERNMENT



SEE PAGE 03 FOR MORE

### Welcome Plenary: Sharing Our Stories

Our opening plenary focuses on OUR stories of how we, in the dialogue & deliberation community, are bridging divides.

The following members of our community will model storytelling for us, sharing stories of how they and their organizations have been bridging the racial divide, healing the divide between communities and police, and exploring how truth and reconciliation processes have offered ways forward for entire societies.

#### Featured Speakers...



#### **SHELBY BROWN**

Shelby is currently the Managing Director at *Everyday Democracy*, working closely with Martha McCoy to lead the organization. Prior to working at *Everyday Democracy*, Shelby ran an agency for the State of Connecticut and before that, Shelby served in human resource leadership within the *Board of Regents for Higher Education*. Shelby has long been involved in community organizing, participatory democracy and racial justice. [@EvDem](#)



#### **ROBERT DAUM PH.D.**

Robert is an educator, researcher/practitioner, and private consultant. He advises on and leads diversity and institutional change initiatives for universities, government, and not-for-profit organizations. Robert serves on the inaugural *Board of Reconciliation Canada*, which is leading the way in engaging Canadians in dialogue and transformative experiences that revitalize the relationships among Indigenous peoples and all Canadians. [@Rec\\_Can](#) & [@robertdaum](#)



#### **INDIA GERALD M.S.**

India serves as the Program Supervisor for *Children's Services of Roxbury's Youth and Police in Partnerships* program. For the past decade, she has worked to support vulnerable and at risk populations. She has extensive experience with Boston-based nonprofits, including *Brookview House Inc.*, *ABCD*, *Go Girl Go! Boston*, *Dimock*, and *Women Connecting Affecting Change*. [@CSRoxbury](#)

Conference attendees will then engage in a participatory storytelling activity designed to help us share our own stories about how we have bridged various divides through our dialogue and deliberation work. This activity will encourage participants to take advantage of the opportunities available at the conference to capture these stories in our Video Room and Audio Room, or share them with journalists attending the conference.

### Tell Your Story!

#### About the Video Room (Sherborn)

Keith Harrington of *Shoestring Videos*, the talented videographer we worked with during our last conference, will join us again to capture your stories throughout the conference. He'll be set up in the Sherborn room when not videotaping our plenary sessions.

#### About the Audio Room (Maynard)

Ryan Spenser is a filmmaker, sound recordist and sound designer. He will be recording us in conversation during the conference. Come to the audio room with a friend, colleague, or new acquaintance and talk with one another about your experiences with "bridging divides" for inclusion in a new NCDD podcast.



Throughout this guidebook, you will find listings of workshops for each of the six blocks of workshop sessions. Each listing includes the room the workshop is located in, a suggested participant experience level, a description & session presenters.

### Reconciling Injustices: What Affected Communities Might Tell Us If We Only Asked

*Commons I – Advanced*

Using a storytelling approach, this interactive workshop will explore a set of principles developed to support the reconciliation of government-sponsored injustices. The session will present ideas from Reconciling Injustices, one of the most comprehensive events ever held in Canada to bring communities affected by injustice together with government representatives and other stakeholders. Come prepared to connect workshop ideas to the context of your own communities, as well as to learn from the organizers' own success stories and mistakes.

**Dr. Robert Daum** - Advisor & Faculty Associate, Institute for Gender, Race, Sexuality & Social Justice, The University of British Columbia

**Robin Prest** - Program Director, Civic Engage & Simon Fraser University's Centre for Dialogue

### From Dread to Possibility: Pre-Meeting Practices to Help Participants Succeed

*Middlesex East – Intermediate*

Drawing on experience in related fields, the presenters will discuss common concerns that participants bring to efforts to bridge divides and offer guidance on pre-meeting practices that address those concerns, minimize risk, and enhance the possibility that participants will enter with readiness and motivation for constructive engagement. The session will involve a brief role play, presentations on the dynamics of despair and escalation, practical methods, case examples, and discussion.

**Maggie Herzig** - Sr. Associate, Public Conversations Project

**Elissa Tonkin** - New England Regional ADR Program Director, United States Environmental Protection Agency

### Building Inclusive Dialogue Across Difference: A Civic Science Approach

*Middlesex West – Beginner*

Public rhetoric swirling around hot-button, polarizing science issues, such as the vaccine debate and woman's reproductive choice, emphasizes the need to create more inclusive public dialogue on these topics. The emerging field of Civic Science is responsive to this crisis in public civility by building dialogue that respects diverse beliefs and inspiring curiosity and empathy. Our interactive session offers hands-on strategies to practice dialogue on science issues that will help participants share conversations that break down stereotypes and ask questions that build mutual understanding.

**Jonathan Garlick** - Professor, Director of Stem Cell and Tissue Engineering, Tufts University

**John Sarrouf** - Director of Program Development and Strategic Partnerships at Public Conversations, Public Conversations Project

### Opening Budgets to Public Engagement

*Concord – Advanced*

Public officials generally agree that the most important policy document in local gov is the budget. Ironically it gets little to no attention from the public. The reasons? Budgets are complex and inaccessible and – to be honest – it takes a brave public official to invite the public to a discussion about money. This session will highlight efforts of two very different capitol cities – Austin and Hartford – that have each undertaken their own budget engagement initiatives. Participants will get the chance to try out some tools and consider the possibilities of new tech and simulation-based learning.

**Chris Adams** - President, Engaged Public

**Linda Bayer** - Legislative Assistant to the Mayor, City of Hartford

**Larry Schooler** - Mediator, Facilitator, and Manager of Community Engagement Division, City of Austin

### Civility In Your Community

*Carlisle – Intermediate*

*Community Civility Counts* is a grassroots group in Indiana formed in April 2015 between the *Gary Chamber of Commerce* and *The Times Media Co.* Join us to hear about how this group has pursued opportunities to increase civility and news literacy in their community through school curriculum, social media campaigns, a daily civility pledge, encouraging reader submissions, being out in the community preaching civility and more. Several government councils have since adopted civility resolutions, and it has been recognized by the Indiana legislature. We also just won the Associated Press Media Editors Innovator of the Year award for our civility campaign. We'll talk about our success and challenges, and discuss your ideas for how to strengthen this effort and how to get a *Community Civility Counts* campaign going in your area.

**Bob Heisse** - Editor, Times Media Co.

**Summer Moore** - Audience Engagement Editor, Times Media Co.



### Bridging the Campus-Community Gap via Student Involvement

*Ashland – Beginner*

This session aims to provide professionals in higher education and civic leaders alike the knowledge to use students as the conduits between the campus and local community through D&D. To fulfill this, five institutions will first share brief case studies of experiences, and facilitate workshops titled: *Students as the Driver: Students Taking Ownership of Planning Community Event*, *Deliberation as a Way of Life: How Deliberation Work Transcends into Other Aspects of the Student's Life*, and *Addressing the Elephant in the Room: How to Plan and Discuss the Topics that Make People Uncomfortable*.

**Dr. Sara A. Mehlretter Drury** - Director of Wabash Democracy & Public Discourse Initiative, Wabash College

**Jack Kellerman** - Wabash Democracy & Public Discourse Fellow, Wabash College

**Martin Carcasson** - Director and Associate Professor, Center for Public Deliberation; Communication Studies – Colorado State University

**Lori Britt** - Director of the Institute for Constructive Advocacy and Dialogue, James Madison University

**Lisa-Marie Napoli** - Director and Associate Director, Voices For Democracy; Political and Civic Engagement Program – Indiana University

**Timothy Shaffer** - Assistant Director, ICDD, Kansas State University, and Principal Research Specialist, NICD

**Sidney Harris** - Student, Political and Civic Engagement Program/PAC

### Story with a Thousand Faces: Surprising Strategies for Story

*Wayland – Intermediate*

You already know when people tell and listen to stories, bridges are built across divides. Just as knowing language doesn't make us all poets, knowing story doesn't mean we see the universe of diverse approaches inside the idea of story for dialogue. Join us and experience several dazzling story exercises led by a team of world-famous masters in the story field. From telling to listening, we'll circumscribe the space, and you'll leave the session with specific techniques and methods to harness the power of story immediately. Who says you can't become a poet?

**Madelyn Blair, PhD** - President of Pelerei, Pelerei, Inc. and Columbia University

**Annette Simmons** - Brookings Faculty & Author, Group Process Consulting

**Cynthia Kurtz** - Independent Researcher & Consultant



**Where's the pie?***Commons I – Intermediate*

When we come to the table to talk about public issues, there can be a lot of plate throwing as fear and anger motivate us to be there. And civic engagement can feel like eating your veggies – you know it's good for you, but it's not the most fun part of the meal. What about civic engagement triggers pleasure? Where's the pie part of the meal? We'll share some of the research and thinking from presenters then take a look at examples of the pleasures of civic gathering and engage in discussion to identify what kind of pleasures we want in a civic experience.

**Sarah Giles** - Project Manager, Oregon's Kitchen Table / National Policy Consensus Center / Portland State University

**Wendy Willis** - Executive Director, Kitchen Table Democracy

**Kate Leary** - Writer, blogger, Town Meeting Member, Arlington, MA

**Rob Gregory** - Owner, Redbones BBQ

**The Physiology of Dialogue: Learning from Brain Science and Social Psychology***Commons II – Advanced*

Brain science now conforms "neuroplasticity" and our ability to develop new cognitive capacities. We will look at the science behind what conditions help promote constructive dialogue and shared inquiry and what conditions are likely to trigger reactivity, stress and polarization. Drawing on academic research plus practitioner research, this interactive session will invite you to discuss how the science corroborates your current dialogue practices and provides insights into better design. We will also share examples of how brain science has helped shift the perspective of dialogue skeptics.

**Susan Stuart Clark** - Director and Founder, Common Knowledge

**Martin Carcasson** - Director, CSU Center for Public Deliberation

**Assessing Deliberative Pedagogy: A Design Workshop on Measurement Tools***Sudbury – Intermediate*

Deliberative pedagogy imagines how democratic values and practices can shape teaching and learning to foster the skills, attitudes, and dispositions that democracy requires. Participants will consider how they might use two and improve two assessment tools: (1) An observation protocol for recognizing features of high quality deliberative engagement across social and political differences. (2) *The Deliberative Pedagogy Learning Outcomes* (DPLO) rubric provides a tool for instruction, learning & assessment of a set of seven deliberative practices in the classroom.

**Leah Sprain** - Assistant Professor, University of Colorado Boulder

**Sara Drury** - Director/Assistant Professor, Wabash Democracy and Public Discourse/Wabash University

**Karen Ramirez** - Co-Director, CU Dialogues

**Practicing Civil Dialogue to Bridge Divides***Middlesex East – Beginner*

As an interactive session, the use of the Civil Dialogue (CD) format in dealing with divisive subjects will be demonstrated. CD is a structured dialogue that features provocation and inclusion of divergent viewpoints to help participants learn and model principles of civility. Panel participants will share their work using CD to promote civility within the Freemasonry across the globe, processing community responses to a ballot proposition in Arizona by pairing CD with a nonpartisan informational session, and the use of CD to gauge viewers' responses to presidential debates.

**Clark D. Olson, Ph.D.** - President, Institute for Civil Dialogue

**Russ Charvonia** - President / Past Grand Master, National Civility Center / Masonic Grand Lodge of California

**Jennifer Linde** - Senior Lecturer/Artistic Director, The Empty Space

**A Public Voice: Capturing Our Collective Insights on Police and Community Relations***Middlesex West – Intermediate*

In May 2017, the *Kettering Foundation* and *NIFI* will be presenting insights from conversations taking place around the country on police and community relations. In an effort to intentionally bring the whole network's collective capacity to bear, we will be exploring opportunities for active collaboration at this session. We are inviting participants to organize conversations on the topic and brainstorm with us on how we can weave insights from all our various forums, circles, and series together to give elected officials the most useful information about how the public is coming to judgment on this important issue.

**Amy Lee** - Program Officer, Kettering Foundation

**Etana Jacobi** - Director, National Issues Forums Institute

## Campus Community Building Through Dialogue

*Concord – Beginner*

Campuses are dynamic gatherings of people with diverse life experiences. The Sustained Dialogue model engages students, faculty and staff on campuses to listen deeply enough to be changed by what they hear. Presenters will demonstrate how courses and co-curricular experiences create space for the campus community to learn from each other across lines of difference and to build a more welcoming and inclusive community. We will share impact data and brainstorm with the whole group strategies for broadening reach and engaging across hierarchy and organizational silos to make lasting impact.

**Elizabeth Wuerz** - Program Consultant, Sustained Dialogue Institute

**Carolyn Penny** - Director of Campus Dialogue and Deliberation, University of California

**Davis Gina Firth** - Associate Dean of Wellness, The University of Tampa

**Cristina Muyschondt** - Student Coordinator of Diversity and Inclusion, University of Tampa

## That Unfound Gap Between Immigrant and Refugee Communities, and Local Government

*Carlisle – Intermediate*

Through dialogue and activities, participants will recognize the importance of civic engagement among immigrant and refugee communities, identify the current gap and barriers these communities face between them and their local government, and brainstorm ideas towards solutions. Above all, participants will create a common language around what it really means for immigrant and refugee communities to participate in local government decision-making.

**Manisha Paudel** - Senior Policy Analyst, City of Tacoma

**Taj Suleyman** - Equity Outreach Coordinator, City of Dubuque

## Bridging the Climate Change Divide

*Ashland – Intermediate*

Climate Change is a “wicked” problem: complex, multi-faceted and systemic in nature. It impacts every aspect of society: environmental, political, economic, and social. It is extremely polarizing and disturbing as it confronts us that life will not continue as it has. How do we talk about climate change in ways that engage everyone and creates new visions for a sustainable future? Those of us with process skills may be our best hope. Join our *D&D Climate Action Network* in an exploration of the ways we are engaging the believers to the deniers on this most urgent topic.

**Linda Ellinor** - Co-Founder, Action Dialogue Group

**Rosa Zubizarreta** - Principal, Diapaxis

**Barbara Simonetti** - President of Meetings that Matter

**Rick Lent** - Leadership Team of Elders Climate Action Network

**Jim Webber** - First Unitarian Universalist Society of Exeter

**Additional Presenters:** Sharon Joy Kleitsch, Marti Roach, Nancy Glock-Grueneich

## Race, Violence, & Policing in America: Pathways to Truth & Reconciliation

*Wayland – Intermediate*

What role will NCDD members play in resolving issues related to slavery, racism & police brutality in the U.S? We will review together what’s currently in motion nationally around peace & reconciliation, how NCDD members can contribute, & start working together on what a national process might look like – in terms of structure, implementation and impact. How can NCDD collaborate with other organizations to create a national peace & reconciliation process in the US and how might those experienced with similar processes in Africa be involved & of support?

**Suzanne Goodney Lea** - Fellow, Interactivity Foundation

**Dian Killian, PhD** - President, Work Collaboratively

**Amanda Buberger** - Assistant Director, Tulane University’s Center for Public Service

**Troi Bechet** - CEO, Center for Restorative Approaches

## Making Friends with Agitators

*Marlborough – Intermediate*

One challenge we face in civic engagement is the disruptive energy of agitators. We plan a thoughtful process and invite the public. Then THAT person shows up who seems to live in a different world where our process looks like domination. In this session, we explore how to shift ourselves in relationship to agitators to accept their gifts for the community and look for breakthrough opportunities. The presentation will offer living examples of success and ask participants to share their challenges and successes.

**Debilyn Molineaux** - Managing Partner, Living Room Conversations

**J. Scott Wagner** - Founder, Reach the Right

**Sue Senecah** - Pracademic, SUNY-ESF & Groundwork

# FRIDAY 4:45 - 6:00

## D&D SHOWCASE AND RECEPTION

Have some snacks and stroll around the **Worcester Room**, talking with our presenters stationed around the room who are excited to tell you about a tool, concept, or project they're working on. The **Showcase** is an untimed networking event.

### Assessing Civic Engagement Needs

**Susan Jeghelian**, Executive Director, MA Office of Public Collaboration

**Madhawa Palihapitiya**, Associate Director, MA Office of Public Collaboration

### Citizen Science

**Chris Santos-Lang**, Facilitator, Citizen Science Belleville

### The Civility Scorecard

**Russ Charvonia**, President, National Civility Center

### Conversation Café

**Keiva Hummel**, Conversation Café Coordinator, National Coalition for Dialogue & Deliberation

### CU Dialogues Program

**Pilar Prostko**, Program Coordinator/Facilitator, University of Colorado Boulder

### Dialogue Playing Cards

**Peter Nixon**, Founder, Potential Dialogue

### Drawing Lines

**Lynn Osgood**, Principal, GO Collaborative

### Global Mediation and Reconciliation Service

**Virginia Swain**, Founder and Director, Institute for Global Leadership

### Harwood Institute

**Marla Crockett**, Certified Coach, The Harwood Institute

### Jack P. Blaney Award for Dialogue

**Robin Prest**, Program Director, Simon Fraser University's Centre for Dialogue

### Journal of Public Deliberation

**Laura Black**, Associate Professor, Ohio University

### Large System Change

**Steve Waddell**, Principal, NetworkingAction

### Learning to Deliberate

**Katy Harriger**, Professor and Department Chair, Dept. of Politics and International Affairs

### Let's Talk About It

**John Ungerleider**, Professor, SIT Graduate Institute

### Liberals Guide to Conservatives

**J. Scott Wagner**, Founder, Reach the Right

### Loomio

**MJ Kaplan**, Lead for US Growth, Loomio

### NarraFirma: Story Project Software

**Cynthia Kurtz**, Independent Consultant and Researcher

### National Dialogue Network

**John Spady**, Founder, National Dialogue Network

### Participedia

**Pat Scully**, Managing Director, Participedia

### PlaceSpeak

**Colleen Hardwick**, Founder and CEO, PlaceSpeak

### SmartParticipation

**Joshua Brooks**, e-Government Fellow

**Brian Post**, Lead Technologist, CeRI (Cornell e-Rulemaking Initiative), Cornell Law School

### Transpartisan Review

**Jim Turner**, Attorney/Partner, Swankin and Turner

### Trusted Sharing

**Ruth Backstrom**, Director of Marketing & Outreach, Trusted Sharing



Let people know you're here. Use our hashtag...

# #NCDD2016

...to share your experience at the conference on social media.





# SATURDAY 9:00 - 10:30

## WORKSHOP SESSION C

### How to Start a Bridge Building Initiative: Success Stories & Lessons Learned

*Commons I – Intermediate*

How does one initiate or manage an organization that heals across divides? Join Mark Gerzon, John Steiner & Debilyn Molineaux as they explore the challenges & opportunities of building boundary-crossing organizations. Projects highlighted will include: bridging across the Iron Curtain during the Cold War; bipartisan retreats for US Congress; bridging between US political parties and activists; and their recent participation in the *Bridge Alliance*. All veteran bridge-builders as well as those who are contemplating launching an initiative are invited.

**Mark Gerzon** - Founder & President, Mediators Foundation

**Debilyn Molineaux** - Managing Partner, Living Room Conversations; Co-Director, Bridge Alliance

**John Steiner** - Vice President, Mediators Foundation; Board Member, Bridge Alliance

### Designing an Integrated Digital Commons for Deliberation and Dialogue

*Commons II – Intermediate*

The session leaders have been working together to propose an integrated "digital commons" playfully called *The Democracy Machine*. This session provides a quick overview of that idea but then invites participants to share their ideas for how the online tools they have created (or the online experiences they have had) could inform the design of this digital commons. The project aims to garner substantial foundation funding to design, test, and sustain a digital commons that will continuously adapt to new technology. This NCDD session will be the first open gathering to solicit fresh input.

**John Gastil** - Professor, Penn State University

**Amy Lee** - Program Officer, Kettering Foundation

### How Cities Bridge Racial and Ethnic Divides

*Middlesex East – Intermediate*

Cities are bridging divides through conversation and action. In Somerville and Boston, teens and police melt stereotypes through community walks and talks. In Providence, immigrants benefited from programs that built language skills of their children. As a partner in the *Truth, Racial Healing and Transformation* initiative of the *WK Kellogg Foundation*, the *National Civic League* is helping cities to understand and correct racial inequities, and will share what cities around the U.S. are doing to bridge racial divides. In addition, civic leaders from two communities will describe their efforts to address racial divides through youth programs and city policies.

**Carla Kimbrough** - Program Director/Racial Equity, National Civic League

**Stanley Pollack** - Executive Director, Center for Teen Empowerment

**Angel Taveras** - Former Mayor, Providence, Rhode Island

### Building Communities of Wellness by Dismantling Structural Oppression

*Middlesex West – Intermediate*

This experience will open a space for participants to engage in *Wellness-Centered Deliberative Dialogue*, experiential and collective learning activities on how to develop healthy relationships and incorporate well-being within their communities across cultural and human differences (race, ethnicity, gender, class, age, ability, sexual orientation and more). There will be a particular focus on ally building and generating sustained civility. We'll explore how oppression operates in their daily lives; gain skills to unlearn and dismantle cyclical oppression; construct Action Plans!

**Deborah Wilcox, PhD** - Founder/ CEO, Confluency Consultants and Associates,

**Jacquelyn Y. McCray, PhD** - Organizational Development Consultant, Confluency Consultants and Associates

### Opening the Heart to Open the Mind

*Carlisle – All*

Experiential based workshop that looks at how true collaborations can be nurtured, strengthened and sustained through mindfulness practices. By creating a space of open-mindedness and open-heartedness, we will provide an opportunity to "see" through our own blindspots, labeling and biases through shared insights, perspectives and methodologies.

**Michelle Bach-Coulibaly** - SR lecturer, Brown University Contemplative Studies Initiative

**Eunmi Kim, PhD** - Research Scientist, Center for Neuro-Science Research and Mindfulness in Seoul, S Korea

*Workshops for Session C continue on next page...*

# SATURDAY 9:00 - 10:30

## WORKSHOP SESSION C

### Discovering Unique Ways to Address Wicked Problems: Role of Locally Based Centers

*Concord – Intermediate*

Individuals who participated in the year-long training program of the *Kettering Foundation's Centers for Public Life (CPL)* will share stories about how they are carrying out their work to bridge divides between citizens and others with different social/economic/racial/generational differences, government/non-profit groups and town-gown divides. Participants will gain an understanding of the promising work being done by CPL, the challenges experienced in offering deliberative democracy to address wicked problems and how opportunities for developing Centers take a variety of forms.

**Lisa-Marie Napoli** - Director and Associate Director, Voices For Democracy; Political and Civic Engagement Program – Indiana University

**Martin Carcasson** - Director and Associate Professor, Center for Public Deliberation; Communication Studies – Colorado State University

**Sara A. Mehretter Drury** - Director and Assistant Professor, Wabash Democracy and Public Discourse; Rhetoric Department - Wabash College

**David Supp-Montgomerie** - Director and Visiting Assistant Professor, Iowa Program for Public Life; Dept. of Communication Studies - University of Iowa

**Timothy Shaffer** - Assistant Director, ICDD, Kansas State University, and Principal Research Specialist, NICD

**Amanda Buberger** - Tulane University

### Getting Engaged: Partnering with Libraries in Your Community

*Ashland – Intermediate*

Libraries offer a safe space where diverse voices can come together as a community, in troubled times or times of change. Many libraries have seized the opportunity to engage their communities in authentic dialogue in partnership with other local organizations. As trusted and neutral community institutions, libraries nationwide are engaging as well as informing citizens about issues of common concern and helping them take collective action. This interactive session invites you to share ideas about working together with libraries to build bridges across divides in your communities.

**Nancy Kranich** - Special Projects Librarian and Lecturer, Rutgers University School of Communication and Information

**Susan Stuart Clark** - Director and Founder, Common Knowledge

### Can-Do Consensus Decision-Making: Facilitating at the “Jedi” Level

*Wayland – Intermediate*

Consensus and group decision-making can get a bad rap – as messy, ineffective, or inefficient. In this workshop, learn practical skills based on Nonviolent Communication practices to take your group facilitation to the next level! We will explore how compromise (and majority decision making) actually often misses the mark. And how through skillful facilitation and group decision making (with some very tangible tools), greater connection, understanding and movement forward can get clear results.

**Dian Killian** - Director and Lead Trainer, Work Collaboratively

**Uma Lo** - Facilitator and Trainer, Work Collaborately, Inc.

### Bridging Multiple Divides by Uniting Dialogue, Deliberation, & Social Change

*Marlborough – Advanced*

*Inclusive Dubuque's* multi-year effort to promote equity, inclusion, and diversity has been groundbreaking both in its conscious reliance on a network and in intentionally uniting dialogue, deliberation, and social change. The network has more than 50 mission partners, including: civic organizations; businesses large and small, local colleges, and multiple departments of local government. This session offers a timely opportunity to deepen and expand the process through audience reflection and conversation. Attendees will learn about how networks differ from partnerships, alliances, and coalitions, as well as the advantages of networks as an approach to civic discussion and social change.

**Adolf G. Gundersen** - Vice President, Interactivity Foundation

**Katrina Neely Farren-Eller** - Coordinator, Inclusive Dubuque

## Welcome Students & Youth

We're so glad to have you joining us for NCDD 2016. Please be sure to connect with me, the conference Youth Engagement Coordinator, while you're here and learn about opportunities to connect with NCDD!

- Roshan Bliss



# SATURDAY 11:00 - 12:30

## WORKSHOP SESSION D

### Transportation 2040: Engaging Metro Vancouver

*Commons I – Intermediate*

Transportation is the lifeblood of cities. What is it about bike lanes, transit referendums and new bridges that sparks such passion and engagement? In this workshop, we will explore two extensive public-engagement processes that demonstrate the trials, the tribulations and the successes of bridging complex divides in local transportation planning. Marnie McGregor, the architect of the City of Vancouver's *Transportation 2040* engagement plan and Shauna Sylvester, the convenor of the *Moving in a Livable Region* consortium will share tales from the trenches and moments of pure engagement bliss.

**Shauna Sylvester** - Director, Simon Fraser University Centre for Dialogue

**Marnie McGregor** - Director of Intergovernmental Relations and Strategic Partnerships, City of Vancouver

### The Listening Campaign: Confessions from a Mayor and Congressional Candidate

*Commons II – Intermediate*

Kai will discuss the struggle of implementing dialogue processes in government, and the vital role of credible community conveners. Participants will see and discuss detailed examples of using D&D methods as an elected official and candidate. Kai focuses on integrating *Open Space*, *World Café*, and *Fish Bowl* panels for large summits that focus on big themes. The session will also emphasize designing events from the perspective of facilitating listening, not just talking. Kai will also introduce a small group process called *The Listening Café*.

**Kai Degner** - Founder, The OrangeBand Initiative and U.S. Congressional Candidate

### Text, Talk, Revive Civility for Politics and Everyday Lives

*Wayland – Beginner*

This session will introduce a text messaging tool, *Text, Talk, Revive Civility*, that dialogue practitioners can use to initiate a conversation on reviving civility in our politics and everyday lives. Participants will experiment with the tool to understand how cell phones can inspire face-to-face dialogues and how it can be used to help bridge our divides and encourage civility in these tumultuous times. Participants will also brainstorm how this might be used in their practice, and how they might design follow-up activities to encourage action. The tool will be free to use through November.

**Raquel Goodrich** - Director of Digital Communications, National Institute for Civil Discourse

**Dr. Carolyn J. Lukensmeyer** - Executive Director, National Institute for Civil Discourse

### Teen Speak Out: A Model for School Community Dialogue

*Middlesex West – Beginner*

For many years Sharon High School has been a model for creating school community dialogue across all kinds of differences. The *Teen Speak Out* brings together students and teachers for a program of large and small-group activities designed to foster greater respect and to help them make a difference in the school environment. NCDD workshop participants will explore this model first hand from program creators, learn how to implement and evaluate this program in their schools and organizations, and discover the challenges and opportunities associated with adolescent dialogue work.

**Tabitha May-Tolub** - CEO and Co-founder, Roots & Wings Training and Consultation Beth Hoke - Clinical Psychologist and Adjunct Professor

**Margie Mitlin, LICSW** - School Psychologist, Sharon High School

### Creating Unlikely Alliances for Action

*Middlesex East – Intermediate*

Presenters will highlight the transformative power of dialogue to create unlikely alliances among conflicting stakeholders to drive social change. The stories will draw upon *Convergence* projects addressing education, nutrition, and long-term care. Attendees will participate in an exercise to simulate the *Convergence* method of developing a dialogue that leads to action. They will identify three national issues, determine the conflicting stakeholders to bring together, and develop a neutral and engaging approach that suggests a way forward through cooperation.

**Sharona Shuster** - Engagement and Learning Manager, Convergence Center for Policy Resolution

**Aakif Ahmad** - Executive Vice President and Co-Founder, Convergence Center for Policy Resolution

**Pat Field** - Managing Director, Consensus Building Institute

*Workshops for Session D continue on next page...*



# SATURDAY 11:00 - 12:30

## WORKSHOP SESSION D

### Connecting Journalists and Communities

*Concord – Intermediate*

Communities and journalists are both served by making meaningful connections. Too often, our needs are filtered through market-driven mechanisms that abstract the public interest from journalistic practice. What might a more direct relationship between communities and news producers look like to get to the heart of the public-interest's needs? What are the conversations, topics and tools that would make this possible? In this session, we'll share some stories of journalism and community engagement and have a conversation, guided by your questions, about what's possible.

**Kyle Bozentko** - Executive Director, Jefferson Center

**Peggy Holman** - Executive Director, Journalism That Matters

**Joshua Wilson** - Director, Watershed Media Project

### Using Deliberative Dialogue to Promote Inclusive Communities by Bridging the Racial Divide

*Carlisle – Beginner*

The session will focus on research about the use of deliberative dialogue to engage residents in an exploration of life experiences about race and racism. Using experiential exercises and deliberative dialogue, participants will engage in rigorous exploration of the impacts of racism on communities and neighborhoods. Participants will also learn how to effectively apply deliberative dialogue to promote and develop healthy inclusive communities by building relationships across cultural differences and bridging the racial divide. Participants will be given tools to convene effective deliberative dialogues in communities, neighborhoods and with other groups. Additionally, session participants will learn about the results from research demonstrating the outcomes that can be achieved and the interplay between dialogue participants and facilitators in the course of working with apprehension, tension and disagreements that are natural when discussing the difficult topic of race. The session will conclude with personal stories, questions and answers, and insights about ways to promote sustained dialogue and civic engagement in local communities.

**Jacquelyn McCray, Ph.D.** - Senior Manager, Confluency Consultants

**Deborah Wilcox, Ph.D.** - Founder and CEO, Confluency Consultants

### Immigrant Engagement and Language Access: Innovations & Best Practices

*Ashland – Intermediate*

In this session we will explore the latest innovations and best practices of immigrant engagement with a focus on language access. How might we support individuals to overcome language or cultural barriers and feel welcomed in a community? Are the perspectives of immigrant and receiving communities adequately considered in public engagement work? How can policy makers, nonprofits, academics, faith, community and philanthropy build solutions together? Best practices will be shared and session participants will be invited to share their lessons learned through small group scenarios. Bring your smart phone as this session will begin with real time instant polling to understand how participants are immersed in these issues and the challenges they face.

**Sarah Rubin** - Program Manager, Institute for Local Government

**Alejandra St. Guillen** - Director, Mayor's Office for Immigrant Advancement

### Bridging Campus Divides? Student-Facilitated Discussions to Promote Inclusivity

*Sudbury – Intermediate*

How could students facilitate peer-to-peer discussions outside the classroom to bridge campus divides? Where and how can they gain the skills to do so? This session collaboratively explores possibilities to develop students' capacity for facilitating discussions to foster inclusivity on campus. Participants will share various campus and organizational experiences and insights. We'll explore where conversations are happening, and how these can expand, go deeper, and feel safer so that more diverse opinions are welcomed. We hope to develop a community of learners that extends beyond NCDD2016.

**Jeff Prudhomme, Ph.D.** - Vice President, Interactivity Foundation

**Lori Britt, Ph.D.** - Director, Institute for Constructive Advocacy and Dialogue, James Madison University

**Shannon Wheatley Hartman, PhD** - Interactivity Foundation

**Timothy J. Shaffer, PhD** - Assistant Director, ICDD, Kansas State University, and Principal Research Specialist, NICD

**Debilyn Molineaux** - Managing Partner, Living Room Conversations

**Oyiwodu Bianca Eche** - President Political Student Association, SUNY Potsdam

**Katie Lese, MA** - Student A airs, James Madison University

**Tzofnat Peleg-Baker** - Rutgers University

**John Sarrouf** - Director of Program Development and Strategic Partnerships, Essential Partners

### Saturday Plenary: Challenges & Partnerships

In our Day 2 plenary, we'll reflect on the challenges to doing this work and explore opportunities for partnership. Betty Knighton of the *West Virginia Center for Civic Life* will talk with us about her experiences bridging economic divides, and how this work connects community members, leaders, media and philanthropists. We'll then begin a frank exchange with a panel of philanthropists and funders. Our panelists and conference participants will focus on the financial constraints and opportunities facing our field's efforts to bring people together across divides.

#### Featured Speaker...



#### BETTY KNIGHTON

Betty Knighton has been the director of the *West Virginia Center for Civic Life* since its founding in 1998. A primary focus of her work has been building a network of public dialogue in the state through collaborative partnerships with educational, civic, faith-based, and governmental organizations. [@BettyKnighton](#)

#### Plenary Panelists...



#### MARK GERZON (moderator)

Mark is an author, leadership expert, veteran convener of cross-party conversations and president of *Mediators Foundation*. His primary current focus is having a positive, transformative impact on the 2016 election. His newest book, *The Reunited States of America: How We Can Bridge the Partisan Divide*, shares the basic principles and profiles the leading gurus in this movement. [@Mark\\_Gerzon](#)



#### KAHLIL BYRD

Kahlil Byrd's expertise is building and leading large, disruptive technology based bipartisan reform organizations. He was president of the education reform effort *StudentsFirst* and co-founder and CEO of *Americans Elect*. His current firm, *Forward Progress in Politics*, is building a national bipartisan community of funders committed to essential and aggressive issue reform and political transformation. [@fppco](#) & [@ByrdKahlil](#)



#### JOHN HARDIN

John is director of university relations at the *Charles Koch Foundation*, a charitable organization that supports hundreds of schools and scholars working to expand opportunities on campuses across the country. He manages relationships with partner universities, organizations, and donors to support programs that explore the ideas of a free society. [@CKinstitute](#)



#### DAVID NEVINS

David is President of the *Bridge Alliance*, and a Fellow at the *Aspen Institute* with a particular interest in supporting the *Aspen Rodel Fellowship in Public Leadership*, a program dedicated to thoughtful and civil bipartisan dialogue. Additionally, Nevins has established and is involved with *The Nevins Democracy Leaders* program, a signature initiative within *The McCourtney Institute for Democracy* at Penn State. [@BrdgAllianceUS](#)



#### LESLIE PINE

Leslie is a Managing Partner of the *Philanthropic Initiative* and the principal architect of TPI's creative approach to program design and strategy. Leslie also oversees TPI's ongoing assistance to a number of foundations and corporations and has designed a range of philanthropic strategies including various youth development and mentoring initiatives. [@TPIPhilanthropy](#)

# SATURDAY EVENING

## OPEN SPACE OR FIELD TRIP

### Networking & Collaboration Space

Take advantage of this time to propose a meeting to network and explore opportunities for collaboration! A board will be posted during the conference for attendees to propose a session during this open space, and participants will have an opportunity to propose their topic and gather with others in the ballroom at the start of this session. We encourage folks to gather with others working in similar arenas or interested in exploring specific topics, and to use this time to connect and explore ways to work together.

**Ballroom – 4:00 - 6:00 pm**



### Participate in Boston's Youth Lead the Change PB Process

On the field trip, you'll not only learn about participatory budgeting (PB), but participate in a Boston historic process. In 2014, Boston became the first city in the country to implement a citywide PB process focused on youth. Youth Lead the Change allows young people to directly decide how \$1 million dollars of the city's capital budget is spent. Participants will join an idea collection session in Boston where they will have a chance to get an overview of PB, suggest ideas to make Boston even better and then will have a chance to debrief over dinner and drinks downtown! We have space for 30 people in the bus, so go to the registration/info table and reserve your spot soon. The \$35 field trip charge covers your portion of the bus costs.

**Lobby – Field Trip leaves at 4:00 pm and returns by 10:00 pm**

#### Saturday Evening Film Screening & Discussion

### "Youth Speak Truth" on Ferguson, Police & Race

*The Babel Project / Ferguson Truth-Telling Project* • [www.babelproject.org](http://www.babelproject.org)

In this special evening session, participants will have the chance to view selected video testimony from two community-centered truth commissions that were organized by the *Ferguson Truth-Telling Project* after the uprisings in Ferguson, Missouri. The films feature stories from Ferguson protesters, family members of people killed by police, and children as young as 12 about their experiences being directly and indirectly affected by police and systemic violence. Filmmaker and *Babel Project* co-founder Palika Makam will host an exclusive viewing and feedback opportunity where conference participants can see these short films while they're still under development. Afterwards, we'll discuss the content and exchange ideas about how these films and others could be developed as part of toolkits to support dialogue events on police and race as well as resources for bridging the divide between communities affected by police violence and those that are not.

**Ballroom – 8:00 - 9:00 pm**



#### **PALIKA MAKAM**

Palika Makam is an activist and media maker utilizing storytelling and participatory film as tools for change. She is the Co-Founder and Executive Director of *The Babel Project*, a youth media non-profit that teaches young people from marginalized communities around the world how to use media as a tool to activate change and advocate for their communities.

# SUNDAY 9:00 - 10:30

## WORKSHOP SESSION E

### Leveraging and Scaling-Up Group D&D to Bridge Larger Social Divides

*Commons I – Intermediate*

How can we leverage and/or scale D&D group work, to bridge divides and stimulate collective learning and change among much larger populations? We'll explore 3 examples – Maclean's/CTV's "The People's Verdict", South Africa's Mont Fleur scenarios and Vorarlberg, Austria's Civic Councils; touch on some others (BC's citizen assembly, study circles, consensus conferences, etc.); and welcome additional examples from participants. Then, as a group, we'll come up with a rough first draft of principles for scaling up D&D initiatives to whole-society levels.

**Tom Atlee** - President, Co-Intelligence Institute

**Rosa Zubizarreta** - Principal, Diapaxis

### On the Table, A Large Scale Participatory Dialogue

*Commons II – Advanced*

What you do matters and when we come together as a community to learn from and with each other, we have the power to impact both neighborhoods and lives. *On the Table* is an annual forum designed to elevate civic conversation, foster new relationships and create a unifying experience across the region. Thousands of Chicago-area residents gather in small groups to share a meal and discuss the challenges and opportunities they face. This session will provide a brief overview of how a region-wide dialogue can bring thousands to engage with one another and the impact of these conversations.

**Joseph K. Hoereth** - Director, University of Illinois at Chicago, Institute for Policy and Civic Engagement

**Norma Ramos** - Director of Marketing and Communications, UIC IPCE

**Kathryn James** - Research Associate, UIC IPCE

**Matt E. Sweeney** - Research Specialist, UIC IPCE

### How Do We Talk About Guns?

*Sudbury – Beginner*

Can anyone bridge the gap in the great gun debate? Organizers of this session are working on it and in a number of ways: large groups and small, formal and informal, face-to-face and online. We will talk about our experiences and invite participants to share their own, bringing together a wealth of frameworks, best practices, and stories on this pressing topic. We will explore how to productively facilitate conversations about guns and society in a way that prioritizes openness (not polarization), anticipates obstacles, and selects the best frameworks to fit the audience and desired outcomes.

**Shannon Wheatley Hartman, Ph.D.** - Fellow, Interactivity Foundation

**Timothy J. Shaffer, Ph.D.** - Assistant Director, ICDD, Kansas State University, and Principal Research Specialist, NICD

**Additional presenters:** John Backman, Lori Britt Ph.D., John Sarrouf, Katie Lese

### Building the Movement from the Community Up: The Power of Local Efforts

*Middlesex East – Intermediate*

As the D&D movement matures, overall strategy becomes more relevant. This session explores what we gain by focusing on the local level. We believe the best long-term solution to addressing democracy's broader challenges is to transform our neighborhoods, cities & counties into more deliberative and collaborative communities. When people have positive experiences with deliberation at the local level, they see what change is possible at higher levels too. Those working locally will share the strengths of this perspective as well as how to use local gains to press for state and national change.

**Martin Carcasson** - Director and Professor, CSU Center for Public Deliberation

**Susan Stuart Clark** - Director, Common Knowledge

### Building Political Friendships in the Digital Age: From Voice to Influence

*Middlesex West – Intermediate*

In our deeply divided political realm, how can we build political friendships with those who hold different viewpoints? In this interactive workshop, participants will learn the *Top Ten Principles* developed by the *MacArthur Foundation Research Network* aimed at helping to design successful civic-political participation in the digital age. Through hands-on activities, participants will apply the principles to their own cases and think through major issues/strategies imperative to rebuilding the center. This workshop is open to organizers/activists, platform designers, educators, and other practitioners.

**Chaebong Nam** - Postdoctoral Fellow, Harvard University/ Government Department

**Danielle S. Allen** - Professor, Harvard University/ Government Department

*Workshops for Session E continue on next page...*

## Public Deliberation: Creating Space for Racial Justice

*Concord – Intermediate*

This presentation will introduce participants to how public deliberation, associated with the Kettering Foundation and practices drawn from the community-based dialogue model developed by the *National Issues Forums* (NIF) can help citizens address and engage issues of racial justice. This session will examine best practices for developing dialogue around racial justice between universities, community colleges, and the surrounding community. In addition identify methods for institutional efforts at transformation, organizing, and building capacity for alliances/coalitions across differences.

**Scott Corley** - Associate Professor, SUNY Broome

**Lea Webb** - Diversity Specialist, Binghamton University

**Lisa V. Blitz Ph.D.** - Assistant Professor, Binghamton University

**Venessa Rodriguez** - Student Success Squad, SUNY Broome

**Brian Rowland** - Doctoral Student-Educational Leadership, Prairie View A&M University

## From Empowered Deliberation to Political Action: Engaging Youth in Democracy

*Carlisle – All*

This interactive workshop will explore school and community efforts that promote youth dialogue, voice, and decision making in order to bring the next generation into the political process. Participants in this session will analyze cases of different approaches to engaging young people in democracy. Two of the cases provide young people with opportunities to directly engage with the political process through participatory budgeting in Boston and organizing to lower the voting age in San Francisco. The other three cases are school-based efforts that allow students to engage in deliberative decision-making that begins in the classroom but quickly moves beyond the walls of the school.

**Arielle Jennings** - Massachusetts Program Manager, Generation Citizen

**Kiel Harell** - Assistant Professor of Education, University of Minnesota, Morris

**Sara Lam** - Education Instructor, University of Minnesota, Morris

**Francesco Tena** - Mayor's Youth Council Manager, Boston Center for Youth and Families

**Brandon Klugman** - Vote16 Campaign Coordinator, Generation Citizen

## Make Your Mission Matter: From Vision to Voiced Values

*Ashland – Beginner*

The Touchstones pedagogy and the *Trinity College School* (TCS) implementation of highly structured and systematic discussion-based programming builds essential behavioral and cognitive skills through inclusive and student-centered discussion activities. This workshop will provide educators and administrators with the framework for implementation and a hands-on experience of the powerful impact discussion-based learning can have on your school community. Teaching and inspiring civil discourse is the goal and the outcome.

**Gregory Hodges** - Director, International Learning/Head of Languages and Culture, Trinity College School

## What If We Are Hard-Wired To Disagree Across Political Divides?

*Marlborough – Intermediate*

Linda and Chris are surprised to reach the same conclusions about the nature of the divide because they come from such different perspectives. Their initial point of convergence was the 20 years of research presented in *Predisposed: Liberals, Conservatives, & the Biology of Political Difference* which concludes that the liberal/ conservative divide is pre-wired. This notion of predispositions extends to Santos-Lang's GRIN model, Jung's MBTI, and Wilbur's/Grave's Spiral Dynamics. Please join this dialogue about how knowledge of predispositions might inform dialogue practice.

**Linda Ellinor** - Co-Founder, Action Dialogue Group

**Chris Santos-Lang** - Belleville, Wisconsin

**J. Scott Wagner** - Founder, Reach the Right

## Bridging Economic Divides . . . One Community at a Time

*Wayland – Intermediate*

Across the nation, statewide and local coalitions are bringing people together to talk and work with another to build stronger local economies – and they're building ongoing practices for public dialogue in the process! Through the stories of these What's Next initiatives in Alabama, Kentucky, and West Virginia, workshop participants will learn how community members are addressing some of the most challenging issues of our time. This highly-interactive session will provide a platform for a collegial exchange of insights and a process for staying connected for continued learning when we return to our own communities.

**Betty Knighton** - Director, West Virginia Center for Civic Life

**Justin Lutz** - Assistant Program Director, David Mathews Center for Civic Life

**Gayle Hilleke** - Director, Kentucky Campus Compact



# SUNDAY 11:00 - 12:30

## WORKSHOP SESSION F

### Community as Classroom: Engaging Students and Teachers in Deliberative Learning

*Commons I – Beginner*

This session will highlight insights, stories, and lessons learned from the *Mathews Center's Teachers Institute and Students Institute*. These programs aim to increase civic knowledge, build civic skills, and enhance civic dispositions among young citizens and their educators. During action-oriented, small-group discussions, we will seek to answer the question: "How can we forge new pathways within higher education, community organizations, K-12 schools, and local government to more effectively engage young people in public deliberation and active civic learning?"

**Rebecca Cleveland** - Assistant Program Director, David Mathews Center for Civic Life

**Justin Wayne Lutz** - Assistant Program Director, David Mathews Center for Civic Life

**Jessica Holdnak** - Intern, David Mathews Center for Civic Life

### Adding Discipline to the Field of Facilitation – the IAF Story: Ethics, Values and Competencies

*Sudbury – Intermediate*

This workshop shares about the internal dialogues and deliberations that IAF members undertook to evolve a set of facilitator competencies and ethics, to support its endeavor to be the professional membership association in the field of facilitation practice. It is a story of perspectives meeting and being bridged, and we understand that the question of D&D practitioner standards have long been debated and discussed. Hence, in an exploratory and facilitative posture, the presenters offer a potentially helpful path for our fellow delegates. Participants have an opportunity to encounter and deepen their understanding of the *International Association of Facilitators' Ethics and Core Competencies* that guide and set global standards for the facilitation that its members do in organizations, communities and society.

**Noel E K Tan** - Chair, International Association of Facilitators

**Jo Nelson** - Past Chair, International Association of Facilitators

**Kimberly Bain** - Vice-Chair, International Association of Facilitators

**Mara Svenne** - Secretary, International Association of Facilitators

### Bridging the Methodology Divide: Cross-Mapping with the Group Works Deck

*Middlesex East – Intermediate*

You may have used the *Group Works Deck* to help you facilitate. You may have used it to understand D&D methods by mapping their essential elements. Now you can use the Deck to explore synergies between D&D methods. Join us as we explore cross-mapping, a process for bridging divides among methods. Together we will discover surprising similarities and differences across D&D approaches. You'll have a hands-on experience comparing a method you know well with a method someone else knows well. You'll gain a new tool to work with other practitioners developing custom facilitation solutions.

**Cynthia Kurtz** - Independent Researcher & Consultant, Participatory Narrative Inquiry

**Sue Woehrlin** - Core Faculty & Chair, B.A. Liberal Studies Program, Antioch University Seattle

### Bridging Differences, Enhancing Conversational Intelligence via Empathic Inquiry

*Middlesex West – Intermediate*

Developing high levels of safety in groups allows diversity of opinions to become a productive force. We'll illustrate this with some of our experiences: Community Listening Circles (working across community/governance divides); three-year dialogue group with politically diverse participants (working across political divides); Food Policy conference (enhancing learning across knowledge divides). We'll then engage in a facilitated conversation drawing on participants' own experiences in creating safety across divides, where we will be modeling our facilitation approach.

**Ruth Backstrom** - Founder/Marketing & Outreach Director, Solution Generators Network/Trusted Sharing

**Rosa Zubizarreta** - Principal Consultant, DiaPraxis: Awakening the Spirit of Creative Collaboration

### Bridging the Generational Divide: What Are We Learning About Closing This Gap?

*Carlisle – Intermediate*

Americans now spend much of their lives on separate generational islands - age segregated - to a similar extent as they are by race. This gap can sow distrust and prejudice between generations, rob people of the chance to learn, and affect the economic well-being of a community by making people blind to each other's needs. We will review the research on this gap and explore how D&D practitioners are working to close it. We begin with brief stories from an American, an international and a women's inter-generational event, and then invite your stories before harvesting what we are learning.

**Barbara Simonetti** - Board Chair/Founder/President, NCDD/GenHERous/Meetings That Matter

**Linda Ellinor** - Co-Founder, Action Dialogue Group

*Workshops for Session F continue on next page...*

### Building Civic Infrastructures to Engage a Diverse Public in Local Decision-Making

*Concord – Intermediate*

In this era of governmental gridlock, local governments are championed as pragmatic arenas, unaffected by partisan divides, where residents can experience real opportunities to participate in helping to address the complex, 'wicked problems' that challenge communities across our nation. For this promise to be realized, however, local governments must address one of the wickedest of all problems: how to move beyond the 'usual suspects' to engage, learn from, and involve their community's diverse population. This workshop is facilitated by teams representing fruitful partnerships in several cities. Each team includes one representative from city government and one from a nongovernmental agency that partners with the city to facilitate public engagement, providing a brief introduction to strategies they are using to leverage collaboration among multiple agencies and multiple organizations to maximize limited resources, increase diversity of participation, and transform relationships between residents and public officials. Working in small groups on public engagement planning activities, participants will have a chance to experiment with the strategies— *Mapping Civic Infrastructure* (Pittsburgh), *Conversation Corps* (Austin), and *Designing for the Margins and for Virtual and In-Person Engagement* (Boston). Participants will then provide feedback to the presenters as they discuss how they might make use of the strategies for their own work.

**Tim Dawson** - Founder & Co-Principal, The Art of Democracy

**Larry Schooler** - Manager of Community Engagement Division, City of Austin

**Andrea Nagel** - Senior Associate, Interaction Institute for Social Change

**Sally Stadelman** - Deputy Manager, Mayor's Office of Community Affairs, City of Pittsburgh

### Bridging the Gap: Kids and Cops

*Ashland – Advanced*

There is a growing disconnect between citizens and police officers in many cities across the US. In no one group is this disconnect more pronounced than among our youth. In recent years, *Denver's Office of the Independent Monitor* (OIM) has seen an increase in concerns from Denver youth and their family members about minor contacts with police that escalated unnecessarily. A common theme among these incidents is a lack of communication and knowledge on the part of youth and officers. Youth may not understand their rights or their responsibilities during contacts and officers may not understand how a lack of emotional maturity shapes the way teens act when confronted. *The Bridging the Gap: Kids and Cops Program* seeks to pro-actively improve relationships between youth and law enforcement in Denver by educating youth on their rights and responsibilities when in contact with law enforcement, and educating officers on adolescent development and de-escalation techniques when contacting youth. In this session, we will share our programming model, which is based on authentic dialogue between these two entities. The tool kits given to officers and youth has the capacity to keep youth out of the criminal justice system and improve community ownership of public safety.

**Gianina Irlando** - Co-Founder, Bridging the Gap: Kids and Cops / Ombudsman, Office of the Independent Monitor, City and County of Denver, CO

**Captain Gary Wallace** - Middletown, Connecticut Police Department

**Gianina Horton** - Youth Outreach Coordinator, Office of the Independent Monitor, City and County of Denver, CO

**Sgt. Jonathan Cameron** - Cambridge Police Department, Youth and Family Services

### Engaging Across Difference

*Wayland – Beginner*

This highly interactive session will shine a light on differences in groups that cause tension and can lead to cycling and frustration. We'll explore difference from the inside out beginning with engaging across internal differences in how we learn, process and communicate. We will look at how preferencing certain ways of knowing can affect who feels marginalized and who has power in the group. Understanding these dynamics is critical to effectively communicating across difference and creating environments where all voices can be heard and valued.

**Nancy Gabriel** - Consultant, New Directions Collaborative Beth Tener - Principal, New Directions Collaborative

### Leverage Tech Tools to Deliberate, Agree and Act

*Commons II – Intermediate*

Groups collaborate face to face AND use digital tools more than ever. The question isn't whether to use technology – it's how to leverage tech tools for more inclusive, productive and effective agreements and accountable action across divides. We'll explore tools that participants have used and share about Loomio as a case study to consider when and how digital tools are likely to add value.

**MJ Kaplan** - Board Member & US Lead/Adjunct Professor, Loomio/Brown University



### Saturday Plenary: Challenges & Partnerships

Our closing plenary session will invite participants to look to the future, and imagine the next steps we can take together as a field. First, Shari Davis will talk with us about creative uses of technology designed by PB participants to bridge physical divides and create welcoming spaces in government. We'll then transition to discussing how public engagement practitioners work with media – beginning with Kyle Bozentko and his recent work at the *Jefferson Center*.



**SHARI DAVIS**  
Director of Strategic initiatives  
*Participatory Budgeting Project*



**KYLE BOZENTKO**  
Executive Director  
*Jefferson Center*

We'll also hear from a panel of media representatives who are engaging with society's divides and the public in innovative ways. They will talk about the ways they are engaging with divided communities and divisive issues, discuss how we can increase the visibility of this kind of work, and learn from and envision new ways engagement practitioners and journalists can partner with one another. Also joining the panel will be Ellen Mayer, community manager at *Hearken*.

#### Plenary Panelists...



**PEGGY HOLMAN (moderator)**

Peggy is a nationally known author and consultant and is a recognized leader in deploying group processes that directly involve hundreds, or thousands, of people in organizations or communities. In 2001, Peggy co-founded *Journalism That Matters (JTM)*. [@jtmstream](#) & [@peggyholman](#)



**CHRISTA CASE BRYANT**

Christa is *The Christian Science Monitor's* new Politics editor. She comes to this post fresh off a 2015-16 stint as a Nieman fellow at Harvard, where she explored new models for digital journalism and audience engagement. Ms. Bryant previously served as the Monitor's Jerusalem bureau chief. [@christacbryant](#) & [@csm\\_politics](#)



**CHRIS FARAONE**

Chris is an award-winning journalist (AAN, NENPA), a former Boston Phoenix Staff Writer, the News + Features Editor of *DigBoston*, a co-founder of the *Boston Institute for Nonprofit Journalism*, and an adjunct professor of communications at Salem State University. [@BINJreports](#) & [@Fara1](#)



**LINDA MILLER**

Linda is the Director of Network Journalism & Inclusion at *American Public Media Group* where she helps journalists deepen relationships with the communities they serve, albeit with better technology. Miller runs the *Public Insight Network (PIN)*, a nationally recognized platform for making the news media more relevant, relational, and inclusive. [@linda\\_pinsight](#)



**MICHELLE FERRIER**

Michelle is an associate professor in the E.W. Scripps School of Journalism at Ohio University. She is the president of *Journalism that Matters* and the founder of *TrollBusters.com*, a rescue service for women writers and journalists experiencing online harassment. [@mediaghhosts](#)



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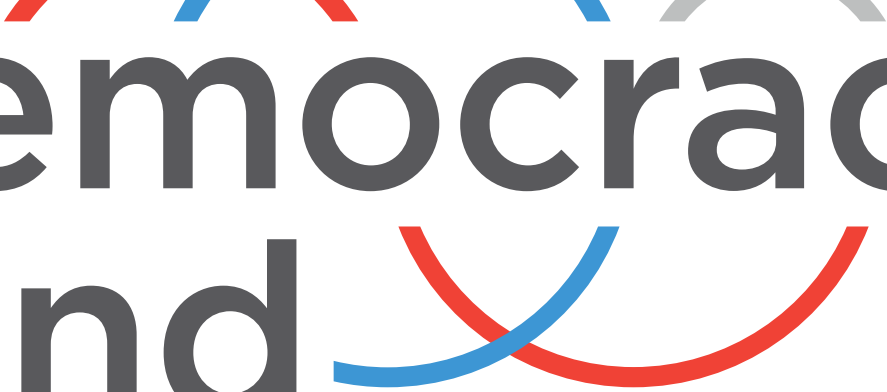


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# IF...

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*Engaging citizens in the exploration and  
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[www.interactivityfoundation.org](http://www.interactivityfoundation.org)



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